

Commonwealth Coordinated Care Plus

2019 Added Benefits

For any services that do not list a specific phone number, call your Care Coordinator at 877-719-7358.

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
<p>Phone services</p> <p>To access this benefit contact:</p> <p>Safelink Wireless www.safelinkwireless.com 877-631-2550</p>	<p>Free smartphone, unlimited texting, 1 GB data per month, free calls to member services. One per household.</p>	<p>One per household.</p>	<p>As Medicaid recipients, all members are eligible. We partner with Safelink to facilitate the program and with WellPass for free calls to Virginia Premier’s Member Services.</p>
<p>Wellness Program: Exercise at participating fitness centers</p>	<p>Access to participating fitness centers and YMCAs. Members age 13 to 16 must be accompanied by a responsible adult; some fitness centers may have additional age restrictions.</p>	<p>All members. For members unable to use the gym up to two home exercise kits are available.</p>	<p>Registration with Fitness Coach, our vendor for managing the exercise benefit.</p>

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Wellness reward gift cards	Gift cards available to members who receive communication about gaps in their care to encourage access to screenings and preventive care.	All members	Verification of services being rendered by a member of the Quality nurse team.
Healthy Heartbeats prenatal and postpartum wellness program	Gift card incentives for joining and completing the program and prenatal/postpartum care visits. Invitations to baby showers with education and raffle items; assessments to identify risk factors and connect members to services such as WIC; Breast pumps, lactation consultants, information on baby's coverage and family planning.	All pregnant members	N/A
Smoking Cessation	Referral to Quit Now Virginia, ongoing coaching with Health Educator	All members	N/A

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Nutrition Counseling	Nutrition information, ongoing coaching with Health Educator	All members	N/A
Chronic Disease Management Education (CDSME) classes	Virginia Premier pays for members to attend CDSME classes in their community when available	All members	N/A
Food Assistance Program	Up to 14 days of meals provided to members identified upon hospital discharge as having food inadequacy needs	All eligible members >21	Assessed and reviewed by care coordinator
Dental To access this benefit contact: DentaQuest www.dentaquest.com 844-822-8109	One oral exam; one cleaning per year; one set of bitewing x-rays per year Care Coordinator attends first dental visit with ID/D waiver participant to ease anxiety	Members \geq 21 ID/D Waiver Participants >21	Member has not had same service in <365 days Member has not had same service in <365 days and has either one of the disability waivers or is on the waiting list

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
	Dental Sedation for the above services for individuals over the age of 21 who could not have dental care without sedation	Members \geq 21	Member has not had same service in <365 days and medical records indicate member unable to have services without sedation
<p>Vision</p> <p>To access this benefit contact:</p> <p>VSP www.vsp.com 800-877-7195</p>	<p>Exam, lenses, and frames every 24 months</p> <p>Diabetics can receive 1 exam every 1 year, \$100 for frames or contact lenses every 24 months</p>	All members	<p>Member has not received service in past 24 months</p> <p>Member has not received service in past 12 months</p>