

You can get this information in other languages or formats, such as large print or audio.

ATTENTION: For free interpreter services, call 1-844-374-9159 (TTY: 1-800-817-6608).

Español (Spanish)

ATENCIÓN: Para servicios gratuitos de interprete, llame al 1-844-374-9159 (Número de TTY: 1-800-817-6608).

If you have other insurance in addition to Medicaid, such as Medicare, your other insurance must pay first. Your CCC Plus health plan will work with you and your other insurance company to coordinate your services.

The Virginia Department of Medical Assistance Services (DMAS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

The Virginia Department of Medical Assistance Services pays your health plan a monthly premium for your coverage. If we find that you did not qualify for coverage because information you reported was false or because you did not report a change, you may have to pay us back the premiums. You will have to repay us even if you did not get services during those months.

The information in the comparison chart on the other side of this page is correct to the best of our knowledge. Information may change without notice. For updated information, call 1-844-374-9159 or visit our website at www.cccplusva.com.



Virginia Department of
Medical Assistance Services



It's time to choose your health plan!

Commonwealth Coordinated Care Plus (CCC Plus) is a statewide program with 6 participating health plans.

Read this brochure to see the benefits and services covered by all 6 health plans.

Use the chart in this packet to compare added benefits covered by each plan.



1 Read the letter

The name of your health plan is in the letter. You have the right to choose another plan. All plans offer the same basic health benefits and services, listed at right. Plans have different provider networks, added benefits, and ways to serve you.

2 Choose your health plan

- **Read the summary of *added* benefits** listed on the comparison chart in this packet.
- **Make a list** of your health care providers and places you get care.
- **For a complete list** of the *added* benefits, limits and rules, and to see which health plans work with your health care providers, call us at **1-844-374-9159** (TTY: 1-800-817-6608). Or go to **www.cccplusva.com**.

3 Enroll

- **To keep your health plan**, you do not need to do anything!
- **To change to another plan:**
 - Enroll online at **www.cccplusva.com**, or
 - Call us at **1-844-374-9159** (TTY: 1-800-817-6608). You can call Monday to Friday, 8:30 a.m. to 6:00 p.m.

All health plans offer these benefits and services:

Basic health benefits

- Addiction and recovery treatment services
- Care coordination services
- Diagnostic services including x-ray, lab and imaging
- Durable medical equipment (DME) and supplies
- Emergency and urgent care
- Family planning services
- Health care for children including checkups, immunizations (shots) and screenings
- Hospital and home health services
- Interpreter and translation services
- Maternity and high-risk pregnancy care
- Mental health services, including inpatient, outpatient, community-based, and 24/7 crisis line
- No co-pays except your patient pay towards long term services and supports and any Medicare Part D drug co-pays
- Physical, occupational and speech therapies and audiology services
- Prescription drugs and over-the-counter medications (when prescribed by doctors)
- Preventive and regular medical care
- Rides to health care appointments
- Routine eye exams and glasses for children and routine eye exams for adults
- Team approach (interdisciplinary care)
- 24/7 nurse advice line
- Women's health services

Long Term Services and Supports (LTSS)

All plans cover the services listed below if you are on the CCC Plus waiver or in a nursing facility. LTSS can help you live in your own home or other setting of your choice.

- Adult day health care
- Assistive technology
- Environmental modifications
- Nursing facility or long stay hospital
- Personal care and respite care
- Personal emergency response system
- Private duty nursing services
- Help for members transitioning to the community from a nursing facility

Other services

If you are enrolled in one of the Developmental Disabilities waivers (DD), you will be enrolled in CCC Plus for your **non-waiver** services. DMAS will keep paying for your DD waiver services.

Services covered by DMAS or a DMAS contractor:

- Dental services by Smiles for Children
- School health services as arranged by your child's school

► Abra este panfleto y encontrará esta información en español.

► See your member handbook for a full list of services.

► Use the chart in this packet to compare **added** benefits.