

Molina Complete Care CCC Plus Added Benefits for 2023

Please call the phone number listed with the added benefit to get services. If no phone number is listed, please call Member Services at 1-800-424-4524 (TTY 711) from 8 a.m. to 8 p.m. local time for help.

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Vision Services (for adults)	Extra vision services offered through VSP. Call MCC Member Services at 1-800-424-4524 (TTY 711) for assistance.	Eligibility: Members age 21 and over Limits: One eye exam every other year and up to \$100 allowance for eyeglasses (frames and lenses) or contact lenses every year	Criteria: Active prescription from a participating provider
Diapers/Safe Sleepers for Expectant Mothers	MCC will provide diapers and safe sleeper for babies that have been assigned to Care Coordination.	Eligibility: Pregnant Members	Criteria: Member must be pregnant and assigned to CC.
Bicycle Helmet	MCC will provide one bicycle helmet per year for kids under 18.	Eligibility: Children under 18.	Criteria: N/A

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Transitions of Care for Foster Children	Foster Children leaving foster care will get a backpack to help ease their transition. Backpacks may include: <ul style="list-style-type: none"> • Personal hygiene items • Community resource information • Area maps 	Eligibility: Foster children.	Criteria: N/A
Transitions of Care for Adults	Adults with frequent or avoidable emergency room utilization will receive a backpack of personal items to help ease their transition. Backpacks may include: <ul style="list-style-type: none"> • Personal Hygiene Items • Community Resource Guides • Area Maps • Pill box 	Eligibility: Adults who have been identified as having frequent or avoidable emergency room visits.	Criteria: N/A

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
<p>Tracfone/Cell Phone</p>	<p>Smart phones for members, including pregnant women who do not have one to provide appointment reminders and health/safety text messages. Our maternal health Care Coordinators maintain open and frequent communication with high-risk pregnant women to capitalize on our care management approach.</p> <p>Smart phones include:</p> <ul style="list-style-type: none"> • 350 free minutes each month • 4.5 GB of data each month • Unlimited text messaging <p>Available through SafeLink (www.safelink.com).</p>	<p>Eligibility: Any member in accordance with Lifeline criteria;</p> <p>Limits: One phone per household</p>	<p>Criteria: For instructions on how to apply visit www.molinahealthcare.com/members/va/en-us/mem/medicaid/benefits-and-services.aspx.</p>

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Complete Care Counts	Reward card program that promotes self-care and personal responsibility by rewarding individuals for participating in healthy behaviors, like: <ul style="list-style-type: none"> • Completing an HRA with your Care Coordinator • Quitting smoking • Getting annual physicals • Going to regular doctor visits if you are pregnant <ul style="list-style-type: none"> ○ At least 3 prenatal ○ At least one visit done in the 1st trimester ○ 1 postpartum visit • Attending a follow-up appointment with your PCP within 7 days of hospital discharge. 	Eligibility: All members, caregivers; Limits: Up to \$50 per year, loaded onto “reloadable” debit cards that members can use to purchase health-related services and supplies	Criteria: N/A
Community Connections – (Aunt Bertha)	Web-based, interactive and searchable directory of community based and social service organizations to support member awareness and access to local Virginia community-based services.	Eligibility: All members, family and caregivers Limits: None	Criteria: N/A

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Home Delivered Meals – (PurFoods)	Freshly made, home-delivered meals enable members, many of whom live alone, to recover without worry about nutritional requirements, food shopping, or meal preparation.	<p>Eligibility: Members leaving a nursing facility or hospital, family caregivers, and homebound members</p> <p>Limits: three meals per day for up to five days for members and up to one family member</p>	Criteria: Discharge from hospital or skilled nursing facility; homebound members may require referral to a nutrition specialist, at the discretion of the Care Coordinator
Personal Care Attendant Support	This support includes services that members need to be able to stay at home. Personal care provides help with activities of daily living (ADLs). These include things like bathing, dressing, eating and preparing meals. It also helps with instrumental activities of daily living (iADLs) like running errands and light housework.	<p>Eligibility: Available to members not meeting waiver level of criteria;</p> <p>Limits: 20 hours per year, post discharge</p>	Criteria: A finding of medical necessity

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
SaveAround coupon book	Discount coupon book for various retailers.	<p>Eligibility: Members age 18 and older.</p> <p>Limits: One book per year</p>	Criteria: N/A