

163-ROCKBRIDGE-BUENA VISTA-LEXINGTON DSS
20 E PRESTON ST
LEXINGTON, VA 24450



COMMONWEALTH of VIRGINIA
Department of Medical Assistance Services

Date

John Q Sample
1234 Any Street
Any City, US 12345-6789

Dear John Q Sample:

Welcome Back to Commonwealth Coordinated Care Plus (CCC Plus)

Beginning [date], your medical care (and long-term services and supports) will once again be provided through your health plan, listed below.

You can change your health plan during the open enrollment period November 1 – December 18 or with special approval by the Department of Medical Assistance Services. For questions, contact the **CCC Plus Enrollment Helpline at 1-844-374-9159 (TTY 800-817-6608)**, Monday through Friday from 8:30 am to 6:00 pm. (Translation services available). Information is available at **cccplusva.com**.

Feel free to share this letter with a family member or someone who knows your healthcare needs. This information is available for free in other formats such as large print, audio or online at cccplusva.com.

Please contact your health plan for questions about your health care.

Medicaid ID#	Health Plan	Health Plan Phone Number
009999999999	SAMPLE MEDICAID HEALTH PLAN	

Note: If we find that you do **not** qualify for Medicaid for past coverage months because you did not report truthful information or changes in your circumstances to your Medicaid eligibility worker, you may have to repay monthly premiums, even if you did not get services during those months.

