

Magellan Complete Care of Virginia
 CCC Plus Added Benefits for 2021

Please call the phone number listed with the added benefit to get services. If no phone number is listed, please call Member Services at 1-800-424-4524 (TTY 711) from 8 a.m. to 8 p.m. local time for help.

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Dental (for adults)	<p>Dental coverage. Routine, preventive and limited restorative services.</p> <p>Dental services offered through DentaQuest. Call MCC of VA Member Services at 1-800-424-4524 (TTY 711) for assistance.</p>	<p>Eligibility: Members age 21 and over</p> <p>Limits: Maximum benefit of \$550.00; includes one cleaning and oral exam every six months, one x-ray per year, fluoride treatment, treatment for periodontal disease, sedation for routine procedures (with authorization), and limited restorative</p>	<p>Criteria: N/A</p>

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Vision Services (for adults)	Extra vision services offered through VSP. Call MCC of VA Member Services at 1-800-424-4524 (TTY 711) for assistance.	<p>Eligibility: Members age 21 and over</p> <p>Limits: Up to \$150 allowance every two years for: eyeglasses, limit of one pair of eyeglasses (lenses / frames) every two years, or contact lenses, limit one pair of contact lenses every two years</p>	Criteria: Active prescription from a participating provider
Adult Physicals	MCC of VA will reimburse your doctor for your routine physicals.	Eligibility: Members age 21 and over.	Criteria: Must be performed by PCP.
Bicycle Helmet	MCC of VA will provide one bicycle helmet per year for kids under 18.	Eligibility: Children under 18.	Criteria: N/A
Transitions of Care for Foster Children	<p>Foster Children leaving foster care will get a backpack to help ease their transition. Backpacks may include:</p> <ul style="list-style-type: none"> • Personal hygiene items • Community resource information • Area maps 	Eligibility: Foster children.	Criteria: N/A

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
Transitions of Care for Adults	<p>Adults with frequent or avoidable emergency room utilization will receive a backpack of personal items to help ease their transition. Backpacks may include:</p> <ul style="list-style-type: none"> • Personal Hygiene Items • Community Resource Guides • Area Maps • Pill box 	<p>Eligibility: Adults who have been identified as having frequent or avoidable emergency room visits.</p>	<p>Criteria: N/A</p>
Tracfone/Cell Phone	<p>Smart phones for members, including pregnant women who do not have one to provide appointment reminders and health/safety text messages. Our maternal health Care Coordinators maintain open and frequent communication with high-risk pregnant women to capitalize on our care management approach.</p> <p>Smart phones include:</p> <ul style="list-style-type: none"> • 350 free minutes each month • 1 GB of data each month • Unlimited text messaging <p>Available through SafeLink (www.safelink.com).</p>	<p>Eligibility: Any member in accordance with Lifeline criteria;</p> <p>Limits: One phone per household</p>	<p>Criteria: For instructions on how to apply visit https://mccofva.com/cc-plus/for-members/my-plan/safelink-wireless-phone/.</p>

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Complete Care Counts	Reward card program that promotes self-care and personal responsibility by rewarding individuals for participating in healthy behaviors, like: <ul style="list-style-type: none"> • Completing an HRA with your Care Coordinator • Quitting smoking • Getting annual physicals • Going to regular doctor visits if you are pregnant <ul style="list-style-type: none"> ○ At least 3 prenatal ○ At least one visit done in the 1st trimester ○ 1 postpartum visit • Attending a follow-up appointment with your PCP within 7 days of hospital discharge. 	Eligibility: All members, caregivers; Limits: Up to \$50 per year, loaded onto “reloadable” debit cards that members can use to purchase health-related services and supplies	Criteria: N/A
Environmental Modifications	Up to \$1,500 in physical modifications to your home or vehicle for your safety and to help you function with greater independence. Requires prior authorization.	Eligibility: Available to all members except members covered by CCC Plus Waiver Limits: Lifetime benefit cap \$1,500	Criteria: Physical adaptations to a member’s primary residence or primary vehicle necessary to ensure the member’s healthy, safety, or welfare, or which help the member to function with greater independence
Magellan Community Connections – (Aunt Bertha)	Web-based, interactive and searchable directory of community based and social service organizations to support member awareness and access to local Virginia community-based services.	Eligibility: All members, family and caregivers Limits: None	Criteria: N/A

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Home Delivered Meals – (PurFoods)	Freshly made, home-delivered meals enable members, many of whom live alone, to recover without worry about nutritional requirements, food shopping, or meal preparation.	<p>Eligibility: Members leaving a nursing facility or hospital, family caregivers, and homebound members</p> <p>Limits: three meals per day for up to five days for members and up to one family member</p>	Criteria: Discharge from hospital or skilled nursing facility; homebound members may require referral to a nutrition specialist, at the discretion of the Care Coordinator
Personal Care Attendant Support	This support includes services that members need to be able to stay at home. Personal care provides help with activities of daily living (ADLs). These include things like bathing, dressing, eating and preparing meals. It also helps with instrumental activities of daily living (iADLs) like running errands and light housework.	<p>Eligibility: Available to members not meeting waiver level of criteria;</p> <p>Limits: 20 hours per year, post discharge</p>	Criteria: A finding of medical necessity
SaveAround coupon book	Discount coupon book for various retailers.	<p>Eligibility: Members age 18 and older.</p> <p>Limits: One book per year</p>	Criteria: N/A