

You can get this information in Spanish or other formats, such as large print or audio.

ATTENTION: For free interpreter services, call 1-844-374-9159 (TTY: 1-800-817-6608).

Español (Spanish)

ATENCIÓN: Para servicios gratuitos de interprete, llame al 1-844-374-9159 (Número de TTY: 1-800-817-6608).

If you have other insurance in addition to Medicaid, such as Medicare, your other insurance must pay first. Your CCC Plus health plan will work with you and your other insurance company to coordinate your services.

The Virginia Department of Medical Assistance Services (DMAS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

The Virginia Department of Medical Assistance Services pays your health plan a monthly premium for your coverage. If we find that you did not qualify for coverage because information you reported was false or because you did not report a change, you may have to pay us back the premiums. You will have to repay us even if you did not get services during those months.

The information in the comparison chart on the other side of this page is correct to the best of our knowledge. Information may change without notice. For updated information, call 1-844-374-9159 or visit our website at www.cccplusva.com.



Virginia Department of Medical Assistance Services

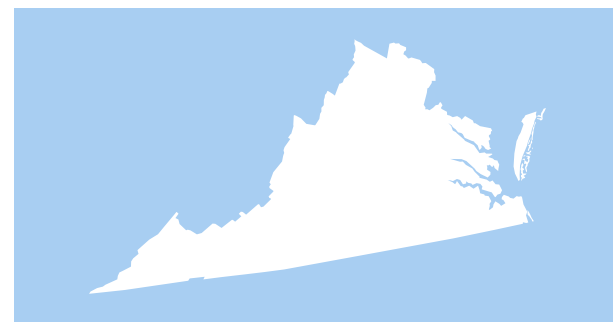


Health Plan Comparison Chart

Commonwealth Coordinated Care Plus (CCC Plus) is a statewide program with 6 participating health plans.

Read this brochure to see the benefits and services covered by all 6 health plans. Use the chart in this packet to compare added benefits not generally covered by Medicaid.

Then choose from the health plans available in your city or county. To ask which plans your doctors and other providers participate in, or to get a list of the health plans for your area, visit www.cccplusva.com. Or call the CCC Plus Helpline at **1-844-374-9159**.



1 Read the letter

We chose a health plan for each person in the CCC Plus program. You have the right to choose a different health plan. You know your health needs best, so it's better if you choose!

2 Choose your health plan

- To keep the health plan we chose for you, you do not need to do anything!
- If you want to choose another plan, read the chart in this packet. Compare the health plans and choose the best one for you.

3 Enroll

There are 2 ways to enroll:

- Online at www.cccplusva.com
- Call us at **1-844-374-9159** (TTY: 1-800-817-6608). You can call Monday to Friday, 8:30 a.m. to 6:00 p.m.

► Abra este panfleto y encontrará esta información en español.

All health plans offer these benefits and services:

Basic health benefits

- Addiction and recovery treatment services
- Care coordination services
- Diagnostic services including x-ray, lab and imaging
- Durable medical equipment (DME) and supplies
- Emergency and urgent care
- Family planning services
- Health care for children including checkups, immunizations (shots) and screenings
- Hospital and home health services
- Interpreter and translation services
- Maternity and high-risk pregnancy care
- Medical transportation services
- Mental health services, including inpatient, outpatient, community-based, and 24/7 crisis line
- No co-pays except your patient pay towards long term services and supports and any Medicare Part D drug co-pays
- Physical, occupational and speech therapies and audiology services
- Prescription drugs and over-the-counter medications (when prescribed by doctors)
- Preventive and regular medical care
- Routine eye exams and glasses for children and routine eye exams for adults
- Team approach (interdisciplinary care)
- 24/7 nurse advice line
- Women's health services

► See your member handbook for a full list of services.

Long Term Services and Supports (LTSS)

All plans cover LTSS if you are on the CCC Plus waiver or in a nursing facility. LTSS can help you live in your own home or other setting of your choice.

- Adult day health care
- Assistive technology
- Environmental modifications
- Nursing facility or long stay hospital
- Personal care and respite care
- Personal emergency response system
- Private duty nursing services
- Help for members transitioning to the community from a nursing facility

Other services

If you are enrolled in one of the Developmental Disabilities waivers (DD), you will be enrolled in CCC Plus for your **non-waiver** services. DMAS will keep paying for your DD waiver services.

Services covered by DMAS or a DMAS contractor:

- Dental services by Smiles for Children
- School health services as arranged by your child's school

► Use the chart in this packet to compare **added** benefits.