



**Anthem HealthKeepers Plus
Commonwealth Coordinated Care Plus (Anthem CCC Plus)
2020 Enhanced Benefits**

Member Services: 1-855-323-4687 (TTY 711)
Select option 4 to connect to the 24/7 NurseLine.

Added benefit	Services and limits	Qualifying members	Approval criteria
<p><u>DENTAL</u></p> <p><i>Covered through DentaQuest. Call them at 1-844-824-2017.</i></p>	<ul style="list-style-type: none"> • One routine exam and cleaning every six months • One set of bitewing x-rays every 12 months • Extractions when medically necessary 	Members 21 and older	No preapproval required
<p><u>VISION</u></p> <p><i>Covered through Davis Vision. Call Member Services for eligibility and participating providers.</i></p>	<ul style="list-style-type: none"> • One exam per year • Up to \$100 for one pair of glasses (lenses and frames) every 12 months 	Members 21 and older	No preapproval required
<p><u>AIR PURIFIER</u></p>	<ul style="list-style-type: none"> • One table top air purifier delivered to your home 	Members diagnosed with asthma or similar pulmonary concerns	Approval by a care coordinator required
<p><u>SMARTPHONE</u></p> <p><i>Covered by SafeLink. Call them at 1-877-631-2550 or visit www.safelink.com to enroll. For technical issues, call 1-800-378-1684</i></p>	<ul style="list-style-type: none"> • Free smartphone and monthly plan through the Safelink program, which includes: <ul style="list-style-type: none"> ○ 350 minutes ○ One GB of data ○ Unlimited texts ○ Unlimited calls to Member Services ○ Text message reminders about upcoming doctor visits 	Members 18 and older <i>Limit one benefit per household</i>	Members must apply through SafeLink

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<p><u>ASSISTIVE DEVICES AND WHEELCHAIR/WALKER ACCESSORIES</u></p>	<ul style="list-style-type: none"> • \$50 worth of assistive devices per year • \$50 worth of wheel chair accessories per year • Delivery can take up to 30 days <p><i>The catalog on our website has more items and descriptions: https://mss.anthem.com/va/benefits/ccc-plus-medicaid/assistive-devices-ccc-plus.html</i></p> <p><i>Call Member Services, your care coordinator or visit the Drug Source website to buy items you like: https://shopping.drugsourceinc.com/AnthemCCCPlusAssist.</i></p>	<p>All CCC Plus members are eligible</p>	<p>No preapproval required</p>
<p><u>TRANSPORTATION</u></p> <p><i>We work with SoutheastTrans for all of our transportation benefits. To set up your ride, call them five days in advance at 1-877-892-3988.</i></p> <p><i>Non-medical trips are available seven days a week from 8 a.m. to 5 p.m. Eastern time.</i></p>	<ul style="list-style-type: none"> • Unlimited rides to all of your medical appointments (this is a regular benefit) • Up to three round trip* rides every quarter to non-medical activities like: <ul style="list-style-type: none"> ○ Community events ○ Wellness activities ○ Dental clinics ○ Places of worship ○ Libraries ○ Government offices ○ Grocery stores ○ Group activities ○ Hair salons every quarter <p><i>*For a round trip, you'll be picked up, transported to where you need to go and returned to the starting location. A round trip cannot exceed 30 miles in urban areas and 60 miles in rural areas.</i></p>	<p>All CCC Plus members are eligible</p> <p><i>DD waiver members get transportation from LogistiCare for their waiver-based appointments</i></p>	<p>No preapproval required</p>
<p><u>HEARING AID</u></p>	<ul style="list-style-type: none"> • One routine hearing exam per year • Unlimited visits for the fitting and evaluation of a hearing aid • Up to \$1,000 for hearing aids every year • Hearing aid batteries (an annual supply of 60 batteries in common sizes) 	<p>Members 21 and older</p>	<p>Approval by a care coordinator required</p>

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<p><u>ONLINE PEER SUPPORT</u></p> <p>For more information, or for technical support, call 1-888-799-0907, ext. 2</p>	<ul style="list-style-type: none"> • Online support groups that focus on mental health and wellness topics • Peer-based, self-help groups • Free to attend • Facilitated by Certified Peer Specialists who have overcome their own mental health challenges and have received training on how to help others <p>To sign up or register for an account, visit supportgroupscentral.com/anthem-va. You'll need your Anthem HealthKeepers Plus ID number.</p>	Members 18 and older	No preapproval required
<p><u>ONLINE COMMUNITY RESOURCE LINK</u></p>	<ul style="list-style-type: none"> • Online database for access to food, jobs, housing, legal aid and other needs <p>https://mss.anthem.com/va/support/community-resources.html</p>	All CCC Plus members are eligible	No preapproval required
<p><u>COUPON BOOK</u></p> <p><i>Call member services</i></p>	<ul style="list-style-type: none"> • Free coupon book with over \$1,000 in savings to local stores 	All CCC Plus members are eligible - one per household on an annual basis	No preapproval required
<p><u>MEAL DELIVERY PROGRAM</u></p> <p><i>Covered by GA Foods</i></p>	<ul style="list-style-type: none"> • Meal delivery program after discharge from inpatient hospital or nursing facility, 1 meal each day for 7 days <p><i>The member will contact their Care Coordinator, if member is eligible, Care Coordinator will authorize the member to be contacted by GA foods to coordinate the meal delivery</i></p>	All CCC Plus members are eligible - one per year per member	Approval by a Care Coordinator required

Call toll free for translation or oral interpretation at no cost/Llame a la línea gratuita para servicios de traducción o interpretación sin cargo: 1-855-323-4687 (TTY 711).

www.anthem.com/vamedicaid

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