



**Anthem HealthKeepers Plus  
Commonwealth Coordinated Care Plus (Anthem CCC Plus)  
2023 Enhanced Benefits**

**Member Services: 855-323-4687 (TTY 711)**  
*Select Option 4 to connect to 24/7 NurseLine.*

Added benefit	Services and limits	Qualifying members	Approval criteria
<p><b><u>VISION</u></b></p> <p><i>Covered through EyeMed. Call Member Services for eligibility and participating providers.</i></p>	<ul style="list-style-type: none"> <li>• 1 exam per year</li> <li>• Up to \$100 for 1 pair of glasses (lenses and frames) every 12 months</li> </ul>	<p>Members 21 and older</p>	<p>No preapproval required</p>
<p><b><u>ASTHMA AND COPD RELIEF CATALOG</u></b></p> <p><i>Call your care coordinator</i></p>	<p>Eligible members can choose up to \$100 worth of asthma and COPD relief products from a catalog of options.</p>	<p>Members diagnosed with asthma or COPD</p>	<p>Approval by a care coordinator required</p>
<p><b><u>SMARTPHONE</u></b></p> <p><i>Covered by SafeLink. Call them at 877-631-2550 or visit <a href="http://safelink.com">safelink.com</a> to enroll. For technical issues, call 800-378-1684.</i></p>	<ul style="list-style-type: none"> <li>• Free smartphone and monthly plan through the SafeLink program, which includes:               <ul style="list-style-type: none"> <li>○ 25 GB of data</li> <li>○ Unlimited minutes, texts, and calls to Member Services</li> <li>○ Text message reminders about upcoming doctor visits</li> </ul> </li> </ul>	<p>Members 18 and older</p> <p><i>Limit one benefit per household</i></p>	<p>Members must apply through SafeLink</p>

Added benefit	Services and limits	Qualifying members	Approval criteria
<p><b><u>ASSISTIVE DEVICES AND WHEELCHAIR/WALKER ACCESSORIES</u></b></p>	<ul style="list-style-type: none"> <li>• \$100 worth of assistive devices and wheelchair accessories per year</li> <li>• Delivery can take up to 30 days</li> <li>• This is a once per lifetime benefit</li> </ul> <p>To use this benefit, log in to your secure account at <b>anthem.com/vamedicaid</b>. Then:</p> <ul style="list-style-type: none"> <li>• Select “<b>Your Account</b>” – “<b>Your Profile</b>” and log in.</li> <li>• Select “<b>Go</b>” in the Benefit Rewards Hub. Under “Wheelchair and Assistive Devices;” a “<b>Request</b>” button will appear.</li> <li>• Choose “<b>Request.</b>” A pop-up will ask for your contact information.</li> <li>• Fill out the correct contact information. Then, choose your items. You can purchase up to \$100 worth of supplies. You don’t have to use all \$100 at one time. Any remaining amount will stay in your account for later use.</li> </ul> <p><i>After you order, you’ll receive your items within 30 days. If you need help ordering, please call our Member Services team.</i></p>	<p>All CCC Plus members are eligible</p>	<p>No preapproval required</p>
<p><b><u>TRANSPORTATION</u></b></p> <p><i>We work with Access2Care for all of our transportation benefits. To set up your ride, call them two days in advance at 855-325-7581.</i></p> <p><i>Non-medical trips are available 7 days a week from 8 a.m. to 5 p.m. Eastern time.</i></p>	<ul style="list-style-type: none"> <li>• Unlimited rides to all of your medical appointments (this is a regular benefit)</li> <li>• Up to 3 round trip* rides every quarter to non-medical activities like: <ul style="list-style-type: none"> <li>○ Community events</li> <li>○ Wellness activities</li> <li>○ Dental clinics</li> <li>○ Places of worship</li> <li>○ Libraries</li> <li>○ Government offices</li> <li>○ Grocery stores, farmers markets, and food banks</li> <li>○ Group activities</li> <li>○ Hair salons every quarter</li> </ul> </li> </ul> <p><i>* For a round trip, you’ll be picked up, transported to where you need to go, and returned to the starting location. A round trip cannot exceed 30 miles in urban areas and 60 miles in rural areas.</i></p>	<p>All CCC Plus members are eligible</p> <p><i>DD waiver members get transportation from ModivCare for their waiver-based appointments</i></p>	<p>No preapproval required</p>

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<b><u>HEARING AID</u></b>	<ul style="list-style-type: none"> <li>• One (1) routine hearing exam per year</li> <li>• Unlimited visits for the fitting and evaluation of a hearing aid</li> <li>• Up to \$1,000 for hearing aids every year</li> <li>• Hearing aid batteries (an annual supply of 60 batteries in common sizes)</li> </ul>	Members 21 and older	Approval by a care coordinator required
<b><u>COMMUNITY RESOURCE LINK</u></b>	<ul style="list-style-type: none"> <li>• This easy-to-use online tool connects you with local resources which may be able to help you find access to housing, food, and job support.</li> </ul>	All CCC Plus members are eligible	No preapproval required
<b><u>COUPON BOOK</u></b>  <i>Call Member Services.</i>	<ul style="list-style-type: none"> <li>• Free coupon book with over \$1,000 in savings to local stores</li> </ul>	All CCC Plus members are eligible — one per household on an annual basis	No preapproval required
<b><u>MEAL DELIVERY PROGRAM</u></b>  <i>Covered by GA Foods. Call your care coordinator. If you're eligible, they'll have GA Foods work with you to set up meal deliveries.</i>	<ul style="list-style-type: none"> <li>• Meal delivery program after discharge from inpatient hospital or nursing facility — 14 total frozen meals</li> </ul>	All CCC Plus members are eligible — one per household on an annual basis	Approval by a care coordinator required
<b><u>HEALTHY REWARDS</u></b>	<p>You can earn money just for doing things that are good for your health.</p> <p>Call Member Services for more information to sign up.</p>	All CCC Plus members are eligible	Activities will be reported by members' providers and pharmacies
<b><u>LIVEHEALTH ONLINE</u></b>	<p>24/7 live video visits with a doctor.</p> <p>Members will need to have access to a smartphone, tablet, or computer with a web camera and microphone.</p>	All CCC Plus members are eligible	No preapproval required

Call toll free for translation or oral interpretation at no cost/Llame a la línea gratuita para servicios de traducción o interpretación sin cargo: 855-323-4687 (TTY 711).

[anthem.com/vamedicaid](https://www.anthem.com/vamedicaid)

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