



**Commonwealth Coordinated Care Plus (CCC Plus)**  
 2023 Added Benefits

For any services that do not list a specific phone number, call Member Services at **1-855-652-8249 (TTY: 711)**. Ask to be transferred to a Care Manager.

<b>Added Benefit</b>	<b>Services and Limits</b>	<b>Qualifying Members</b>	<b>Approval Criteria</b>
Adult Vision	<b>VSP (Vision Service Plan)</b> 800-877-7195 One eye exam and \$250 for glasses or contacts per year.	Age 21 and older	No prior authorization required
Adult Hearing	<b>Hear USA</b> 855-802-5529 One hearing exam and \$1,500 for hearing aids plus 60 batteries per year. Unlimited visits for hearing aid fittings are included.	Age 21 and older	Requires prior authorization
Non-Emergent Transportation	<b>ModivCare (formerly LogistiCare)</b> <b>1-800-734-0430</b> Unlimited rides to medical appointments and pharmacy.  Plus, free rides (30 round trips or 60	All members	No prior authorization required

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	one-way trips each year) to grocery store, farmers market, food pantry, place of worship, library, gym or exercise class, DSS, DMV, WIC, Social Security Office, and more.		
Diabetes Care	<p>One pair of therapeutic shoes or shoe inserts per year (limited to \$200 annually).</p> <p>Need Rx from Podiatry or Orthopedic MD.</p>	Age 21 and older with diagnosis of diabetes	No prior authorization required
Home Delivered Meals	<p><b>Mom's Meals</b></p> <p>Meals delivered to your home after hospital discharge: 2 meals each day for 7 days (for a total of 14 meals)</p>	Age 21 and older discharged from hospital	Prior authorization needed from Care Manager
No-Cost Cell Phone provided by Assurance	<p>Free Android™ smartphone with:</p> <ul style="list-style-type: none"> <li>• Free unlimited data</li> <li>• Free unlimited texts</li> <li>• Free</li> </ul>	Age 18 and older	No prior authorization required

Added Benefit	Services and Limits	Qualifying Members	Approval Criteria
	<p>unlimited minutes</p> <ul style="list-style-type: none"> <li>• Free 10 GB monthly hotspot data (up to 4G LTE speed)</li> <li>• Free calls to Aetna Better Health Member Services and CCC Plus Helpline</li> </ul> <p><b>To apply, visit the Aetna Better Health Free Cell Phone page at <a href="#">this link</a>.</b></p>		
Wellness Rewards	<p>Incentive card:</p> <p>\$15: diabetic dilated eye exam</p> <p>\$25: wellness exam (to include HbA1c labs and LCL-C screening)</p> <p>\$15: woman's mammography</p> <p>\$15: cervical cancer screening</p> <p>\$25: initial colonoscopy</p> <p>\$15: flu shot</p> <p>\$25: prostate cancer screening</p>	Age 21 and older	No prior authorization required

<b>Added Benefit</b>	<b>Services and Limits</b>	<b>Qualifying Members</b>	<b>Approval Criteria</b>
Weight Management	Personalized weight management with a registered dietitian, which includes a 12-week certified nutritionist program and six counseling visits.	All members with Care Manager referral	No prior authorization required
Memory Care	Two-door alarms and six window locks	Available to members diagnosed with dementia, Alzheimer's Disease, or for eligible children with special needs	Requires prior authorization
Community Health Workers	Community Health Workers are available in each region to link members to safe housing, local food markets, job opportunities and training, access to health care services, community-based resources, transportation, recreational activities, and other services.	All members	No prior authorization required

<b>Added Benefit</b>	<b>Services and Limits</b>	<b>Qualifying Members</b>	<b>Approval Criteria</b>
Non- traditional medicine	Up to \$200 per year to members associated with one of the recognized tribes. Reimbursement.	Member must be affiliated with a federally recognized Tribal Nation	No prior authorization required
Over-the-Counter Health Solutions (OTCHS) Period Product Stipend:	A monthly stipend of \$20 for members with periods to spend on their choice of period products through CVS Pharmacy®	Women 10-55 years old	No prior authorization required
Healthy Food Card	Eligible Aetna Better Health of Virginia members will be able to receive a debit card with \$50 added each month to purchase healthy foods at grocery stores or online that will be delivered to their home.	Eligible members have the following conditions: high risk pregnancy, childhood obesity, and/ or are aging out of foster care (17-26 years old).	No prior authorization required
MyActiveHealth Management	A personalized and interactive mobile program that sends text messages regarding diabetes education and support; personal	All members 18+	No prior authorization required

<b>Added Benefit</b>	<b>Services and Limits</b>	<b>Qualifying Members</b>	<b>Approval Criteria</b>
	care management; appointment and medication reminders; and exercise/weight goal setting and tracking.		
24/7 Member Services Line	Expanded Member Services hours to increase health plan availability to members outside of standard business hours	All members	No prior authorization required